







7D ANC Meeting

Department of Human Services
November 10, 2020

Safely Access Public Benefits

ESA Call Center	Applications & Verifications	ESA Service Centers
<p>Monday through Friday 7:30am-4:45pm</p> <p>(202) 727-5355</p> <p>Lowest wait times: Wednesdays & Thursdays</p> <p>Customers can request an application be mailed</p>	<div>  <p>Mobile Phone DC Access Mobile App iPhone & Android</p> </div> <div>  <p>Online dcbenefits.dhs.dc.gov</p> </div> <div>  <p>Mail Department of Human Services Economic Security Administration Case Record Management Unit P.O. Box 91560 Washington, DC 20090</p> </div> <div>  <p>In Person Pick-up or drop-off at one of three open Service Centers</p> </div>	<p><i>Pick-up/Drop-off only</i></p> <p>Taylor Street <i>1207 Taylor Street NW</i></p> <p>H Street <i>645 H Street NE</i></p> <p>Congress Heights <i>4049 South Capitol Street SW</i></p> <p>Anacostia Service Center & Fort Davis are <u>temporarily closed</u></p>

Rental Assistance

****For more information on District housing resources: <https://coronavirus.dc.gov/rent>**

Emergency Rental Assistance Program

- ERAP helps income-eligible District residents facing housing emergencies by providing funding for overdue rent. The program also supports security deposits and first month's rent for residents moving to new apartments. The amount paid on behalf of eligible households depends on a household's income and available resources and is subject to certain limitations. ERAP may provide up to 5 months of rent arrears of \$4,250, whichever is less. Eligible households may only apply once a year.
- District residents earning above the 125% Federal Poverty Level are connected to one of the three local nonprofits to be evaluated for the COVID-19 Housing Assistance Program (CHAP) run by DHCD.
- For more information on ERAP and other DHS programs:
<https://dhs.dc.gov/service/eviction-prevention>

Access to shelter

DHS Shelter Hotline: 202-399-7093

- For transportation to shelter or other resources, wellness checks, comfort items, or concerns related to individuals experiencing homelessness.
- For families to be connected to staff at the Virginia Williams Family Resource Center who are conducting assessments for family Homeless Services via phone.

DMHHS Encampment Team: encampment.reports@dc.gov

- To report an encampment to the Office of the Deputy Mayor for Health and Human Services (DMHHS) for evaluation and follow up.

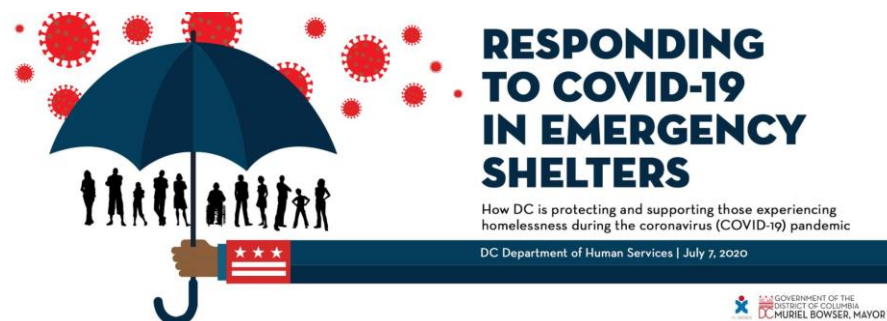
Additional Resources

Information about DHS COVID operations:

<https://dhs.dc.gov/service/dhs-modified-operations-during-covid-19>

Data on DHS COVID response:

<https://dhs.dc.gov/storyboard>



Information on food access: <https://coronavirus.dc.gov/food>